

West Midlands Quality Review
Service: Supporting NHS
organisations to improve quality.



The West Midlands Quality Review Service (WMQRS) has been set up by the NHS organisations in the West Midlands as part of the drive to improve the quality of health care services. WMQRS undertakes reviews of clinical services using a team of professional (peers) and lay reviewers to establish whether the services are meeting agreed quality standards. These have been shown to lead to improvements in the quality of services. Please visit our website <http://www.wmqs.nhs.uk/>



What support is available?

Expenses are paid for attendance at Board meetings and other events. The WMQRS core team is also happy to advise and support the Board patient representatives, for example, by meeting before the Board in order to go through the papers.

WMQRS Board: Patient, Service User or Carer Member Vacancy

WMQRS is looking for a number of patient and service user representatives to join the WMQRS Board. We are keen to attract people from a BME background.



What is the Board responsible for?

The Board oversees the work of WMQRS on behalf of NHS organisations. In particular, it provides strong governance, recommends the annual programme of services to be reviewed, oversees delivery of the programme and ensures evaluation takes place. It is important that the voice of patients is at the heart of the work of the Board and so the Board membership includes at least two patient representatives. Patient representatives on the Board do not need in-depth knowledge of particular services.

We are looking for a patient representative who:

- ◇ Has some knowledge and understanding of how the NHS works
- ◇ Would like to help NHS organisations improve their services
- ◇ Can contribute to Board level discussions—in a similar way to non-executives on CCG / Trust Boards
- ◇ We would like to expand the diversity of the WMQRS Board and are actively seeking applications from members of BME communities.

What commitment is expected?

Board meetings take place four times a year. Meetings are often in our West Bromwich Offices. Patient representatives will need to prepare for Board meetings by reading papers. Patient representatives may also wish to go on one or two review visits in order to understand the work that WMQRS does. Review of membership will take place approximately every two years.

HOW DO I BECOME INVOLVED??

If you are interested in being considered for the role, or would like some more information, please contact Tim Cooper on 0121 612 2146 or timcooper@nhs.net
Closing date: 4th January 2019

