

Monthly update for NHS organisations in the West Midlands

MEET THE TEAM

We have recently welcomed two new members to our team:

Tim Cooper joined us as the new WMQRS Director on the 1st January 2018

Rachael Blackburn joined us in October as Assistant Director.

Tim and Rachael join Sarah, Vidushy and Charlotte



Tim Cooper

Previously Tim was Head of Hospital Inspection for the Care Quality Commission leading CQC inspection programmes in acute care mainly in the West Midlands.

Before this, Tim was Programme Director for NHS Improving Quality's Delivery Team in Acute Care; leading a team of National Improvement Experts supporting the NHS in improving delivery and service provision.

Tim was Director with the National Cancer Action Team and National Lead for Radiotherapy; advising the Department of Health and the NHS on implementation of the National Radiotherapy strategy. Tim also provided the expert leadership to Specialised Commissioning in the delivery of the Prime Ministers Pledge on access to Advanced Radiotherapy. Tim trained as a Therapeutic Radiographer, and was Head of radiotherapy services in Shropshire.

Tim is a Fellow of the College of Radiographers and an Honorary Member of the Royal College of Radiologists.

Tim graduated from the University of York with a Masters Degree in Leading Innovation and Change.



Rachael Blackburn

Prior to joining WMQRS Rachael was Head of Risk and Compliance at Heart of England NHS FT.

Her specific experience is in Risk Management, clinical governance, compliance and regulation in the NHS.

We would like to take this opportunity to wish a very fond farewell to Jane Eimson who has retired as Director of WMQRS. Jane led WMQRS since it was established in 2009 .



UPCOMING VISITS

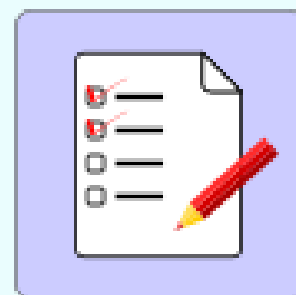
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|---------------------|-------------------------|----------------|
| 31st January 2018 | Eye Care | Hereford |
| 7th February 2018 | Palliative Care | Hereford |
| 13th February 2018 | Imaging | Worcestershire |
| 6,7,8th March 2018 | IOM Review 8 | |
| 13th March 2018 | Imaging | Walsall |
| 24, 25th April 2018 | Theatres & Anaesthetics | Worcestershire |
| 10th May 2018 | Paediatric OT | Worcestershire |

NEW AND UPDATED QUALITY STANDARDS

WMQRS has finalised the following Quality Standards:

- National Standards for the Care of people with haemoglobin disorders.
- Services for People with Stroke or Transient Ischaemic Attack
- Care of People with Dementia

Self –assessments are also available for the above standards. The spreadsheets include a 'CQC' tab. This updates automatically when a self-assessment is completed and allows services to see, and demonstrate, the extent to which they are achieving the CQC Key Lines of Enquiry.



Also available are:

- Supplementary Standards for Respiratory, Cardiac, Gastroenterology, Endocrine and Dermatology

These Quality Standards are additional to the Generic Patient Pathway Quality Standards. These Standards draw on the Joint Royal Colleges of Physicians Training Board: Specialty Training Curriculum to make them more easily useable for some medical conditions.

There are now 35 Quality Standards covering a range of clinical areas on our website, available to those who subscribe to WMQRS.

UKHCDO PEER REVIEW PROGRAMME

- WMQRS is working with the UK Haemophilia Centres Doctors' Organisation (UKHCDO) to deliver a Peer Review Programme in 2018/19. The review programme will cover all Comprehensive Care Centres and large Haemophilia Centres, reviewing the pathway of care for people with inherited and acquired bleeding disorders.

New Standards are being developed for:

- Care of people with inherited or acquired haemophilia and other bleeding disorders



EYE CARE SERVICES GOOD PRACTICE SHARING EVENT

On 21st November a joint WMQRS / Midlands Local Eye Health Network Good Practice Sharing event was held to:

- *Share good practice*
- *Share progress from using the Eye Care Pathway Quality Standards*
- *Understand more about the Eye Care Pathway Quality Standards and how they can improve services*

Attendees commented:

'Useful to hear feedback from others on standards and how they are using them'

'Excellent opportunity to network with colleagues across the entire eye health pathway'

'Inspired to take action and spread the word'



For more information about access to our work or joining us as a reviewer please contact:

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