

The monthly update for NHS organisations in the West Midlands

Overview Reports now available

Overview Reports summarising the key findings from three peer review programmes are now available at www.wmQRS.nhs.uk

Care of Critically Ill and Critically Injured Children:

- Gives an overview of the care of critically ill and critically injured children in the West Midlands between 2013 and 2016
- Describes the findings of peer review visits to all but two acute hospitals in the West Midlands and comparisons with 2002/3 and 2005/6 findings
- Sixteen Trusts and 24 acute hospital sites were visited between 2013 and 2016 using updated Quality Standards but a review methodology which has been consistent since 2002
- The 2013/16 review programme provided a total of 177 days of Continuing Professional Development for NHS staff



Renal: Summarises the findings of a programme of peer review visits to seven London Trusts in 2016

Haemoglobin Disorders: Summarises the findings of peer review visits to 33 services for adults and 33 services for children and young people between 2014 and 2016 across England, Scotland, Wales and Ireland



WMQRS has moved

Now hosted by Midlands and Lancashire CSU, our new contact details are: Tel 0121 612 2146 / 1430

West Midlands Quality Review Service, 5th Floor, Kingston House,
438-450 High Street, West Bromwich, B70 9LD

Email addresses remain unchanged



WMQRS visits House of Lords

WMQRS visited the House of Lords in October to be formally presented with UKAS accreditation as an 'inspection body', having achieved compliance with ISO/IEC 17020:2012. Lord Lindsay, Chairman of the UK Accreditation Service and Louise Sanders, UKAS Development Project Manager, welcomed members of the WMQRS team along with Nick Flint, Patient Representative, WMQRS Board.

L-R Sarah Broomhead & Claire Launders (WMQRS), Nick Flint (Patient Representative, WMQRS Board), Jane Eminson (WMQRS), Lord Lindsay, Louise Sanders (UKAS)

STP representatives invited to join WMQRS Board

The WMQRS Board is very keen to develop its links with STPs and has contacted each STP to invite a representative to join the Board. The addition of STP representatives to the Board membership will help WMQRS to provide better support to STPs in developing and implementing plans. WMQRS can help STPs through:

- ◆ Identification of relevant evidence-based Quality Standards (WMQRS or other)
- ◆ Suggested approaches that would meet expected Quality Standards, based on WMQRS knowledge of the area and on learning from other areas
- ◆ Analysis of likely problems and issues, based on previous reviews and learning from other areas
- ◆ Comparison of existing or proposed Strategies with the evidence-based Quality Standards
- ◆ Revised Quality Standards suitable for use in local service specifications
- ◆ Supporting implementation through monitoring of quality



In addition to Peer Review visits, WMQRS can help with:

Strategic Reviews

Suitable for 'big questions' where the way forward is not clear

Formative Reviews

Useful for answering specific questions

Commissioned Reviews

Facilitated Self-Assessment

Helps staff to understand the standards and show they are being met

Pathways and Quality Standards

Over 30 sets of Quality Standards available on our website

Visit the Review Programmes page at www.wmqrs.nhs.uk for more information or call us on 0121 612 1430

Quality Standards Update

Out for consultation: Stroke & TIA Quality Standards

Updated Quality Standards for the care of people with stroke and transient ischaemic attack (TIA) are now out for comment. A copy of the Standards and a comments proforma can be found on our website www.wmqrs.nhs.uk. The updated Quality Standards are based on those used for peer review visits of stroke services in 2010/2011 and have been revised to take account of later guidance and to include rehabilitation of patients following a stroke.

Please send any comments to vidushy.auchoybur@nhs.net by 31st January 2017

Now available:

- ◆ Gynaecology Patient Pathway
- ◆ Musculo-skeletal Patient Pathway
- ◆ Urgent and Emergency Care

Coming Soon:

- ◆ Eye Care Patient Pathway

Visit www.wmqrs.nhs.uk (Quality Standards page) to view or download copies of Standards and self-assessments

Other News

WMQRS has been involved with the Clinical Service Accreditation Alliance (CSAA). The CSAA includes professional bodies, Care Quality Commission, commissioners, third sector, patient representatives, providers and local government organisations, with the aim of develop an overarching strategy for clinical service accreditation. The CSAA in conjunction with the British Standards Institute has now published PAS 1616:2016 Healthcare – Provision of clinical services. The PAS can be used to help clinical services continually self-assess and improve. For more information visit the website <https://csaa.uk/>

Forthcoming Review Visits:

If you have any queries in connection with your forthcoming review, please do not hesitate to contact us on 0121 612 2146

Fracture Neck of Femur & Urology

- ◆ Walsall: 1st Dec

Respiratory

- ◆ Walsall: 15th Dec

Falls Facilitated Self-Assessment

- ◆ Hereford: 17th Jan

Theatres

- ◆ Wolverhampton: 16th Feb
- ◆ Robert Jones & Agnes Hunt: 7th Feb
- ◆ Shrewsbury and Telford: 15th & 16th March

Care Homes

- ◆ Solihull: 8th & 9th Feb

Workshop: Care of Older People living with Frailty

- ◆ Worcestershire: 2nd March

