

Staffordshire and Stoke on Trent Partnership NHS Trust

Discharge to Assess - D2A Service North Staffordshire




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The Discharge To Assess Model - D2A

The 'Discharge to Assess' model is intended to ensure speedy discharge from hospital to home and to deliver assessment in the best place.

People often function differently in their own home than in the hospital environment. The hospital environment is recognised as an institutional and alien setting that can disable people, limiting their opportunity to manage core activities of daily living independently. People are more relaxed in their own home, they know the environment well, are comfortable and the balance of power is more equal.



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Discharge To Assess principles - D2A

- Patient identified on ward as requiring community based services and is medically safe to transfer
- Speedy initial screening undertaken to identify core needs to support safe discharge
- Discharge to own home supported by the community based Multi Disciplinary care Team (MDT)
- Comprehensive assessment undertaken by MDT in person's own home
- The inpatient process should take no longer than **3 hours** from the receipt of the notification by the discharge team managing the process (for social care needs this will be the hospital based social care team) to discharge requirements being confirmed. The aim will be to achieve **same day discharge** as long as this can be achieved safely with all components present, in the patient's best interests and that transport can be arranged within a safe time.
- Once home, the person should be in receipt of the right services no longer than 7 days from discharge.

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Discharge To Assess Pathway - D2A

Time scale - 3 hours from referral

- Referral received, logged and allocated. Initial triage on receipt (1 hour)
- Allocated discharge worker visits patient on ward/portal (1 hour)
- Screening completed to ensure that provider of care receives essential information to support safe service delivery (1 hour)
- Essential documents completed (Transfer of Care form, Medication Form and Diary Sheet)
- Documentation forwarded to provider - Living Independently Staffordshire (LIS)

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Discharge To Assess Pathway - D2A

Time scale - 1 hour from receipt of documentation

- Service provider (Living Independently Staffordshire) receives screening document
- Service provider confirms capacity and agrees discharge (1 hour)
- Arrangements for time and day of discharge confirmed between service provider and discharge assessor
- Service provider greets the person at home and agrees care provision

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Discharge To Assess Pathway - D2A

Time Scale: 7 days from discharge

- Care provided on discharge
- Multi Disciplinary Team members identified dependent on needs (1 day)
- Comprehensive assessment completed (3 days)
- Assessment determines whether patient requires Enablement, Intermediate Care Team or long term care and support (on assessment completion)
- Assessor refers on to best service to meet needs (1 day of assessment completion)
- Person accesses appropriate service (2 days of referral dependent on availability)

The Discharge To Assess Model - **D2A**

Benefits and Savings;

- Improved patient experience and outcomes as people recover quicker at home
- Reduced length of stay in an acute setting
- Efficient and timely assessment of need and equipment resulting in timely reduction of care
- 19% of people discharged and assessed within 7 days had no further care
- Average savings of 70hrs of care per week at a cost of £21.54 per hour = £12,062.40. This was during July and August (traditionally quieter months at UHNM) and is anticipated to rise during winter pressures.