



Your care on discharge from hospital You are returning home with support from D2A The Discharge to Assess Service.

What is the discharge to assess service (D2A)?

The discharge to assess service supports people to return home who are recovering in hospital from their illness or operation.

The service will ensure a timely and safe discharge home.

The support is provided in the individual's home by the Living Independently Staffordshire (LIS) and is staffed by experienced support workers who have the appropriate skills to deliver personalised care.

The LIS service is delivered daily from 7am- 10pm, 7 days per week.

What can I expect from D2A?

Relevant Information will have been provided to the LIS service prior to your discharge.

Once you have returned home you will receive a social care assessment that will assist you to identify any support needs.

There will be no charge until your assessment has been completed. This will normally be done within the first few days of your return home.

At this assessment you will also be informed if there will be a charge for any relevant support you receive after this initial period.

What happens next?

Following your assessment with the social care professional it may be identified that:

- You have no further support needs and an end date will be agreed.
- You have further rehabilitation potential and may be able to access the enablement service.
- You have ongoing care needs and will be supported to access longer term services which may incur a charge.

Contact Details

Living Independently Staffordshire Newcastle – Lyn Wright 01782 485106
Discharge to Assess Assessor – Gail Lowe 01782 485225