

## The monthly update for NHS organisations in the West Midlands

### 2015/16 Work Programme

Work on fully agreeing review programmes for this year is still ongoing. 'Sign off' telephone conferences with Walsall and North Staffordshire health economies are scheduled in July along with a meeting with South Warwickshire CCG. Discussions are still taking place in some health economies about certain topics for review. As we have now reached a critical point in the year for moving the programme forward, please could we ask WMQRS lead contacts in health economies to agree and confirm as soon as possible any outstanding topics for review so that planning meetings can be arranged without delay.

Emerging themes are reviews of:

- ◆ transfer from acute hospital care and intermediate care
- ◆ mental health services
- ◆ towards emotional health and well-being for children and young people (CAMHS)
- ◆ care of frail older people
- ◆ theatres and anaesthetic services
- ◆ care of people with chronic pain
- ◆ involvement in Eye Care Quality Standards development and preparation for reviews in 2016/17

If you would like to speak to us at all about your WMQRS work programme, please do contact [claire.launders@nhs.net](mailto:claire.launders@nhs.net) 0121 507 2893.



### WMQRS helps Burton prepare for review

WMQRS spent a day undertaking a facilitated self-assessment with the theatres team at Burton Hospitals NHS Foundation Trust to help the Trust prepare for their theatre and anaesthetics review in November.



### Any concerns about WMQRS and its work?

Evaluation is part of all of WMQRS' work. Despite this we occasionally receive comments (usually second-hand) that WMQRS is not meeting the needs of NHS organisations in the West Midlands. If you have any concerns about our work - or would like us to change in any way - please let us know, either directly by phoning 0121 507 2891, by emailing [jane.eminson@nhs.net](mailto:jane.eminson@nhs.net) or through the WMQRS lead in your organisation.

### UKAS assessments taking place in July

The UK Accreditation Service (UKAS) will be reviewing WMQRS in July! The UKAS team will be witnessing two peer review visits: Sandwell & West Birmingham Critically Ill Children review on 1st July and Birmingham Community Health Care NHS Trust Chronic Pain review on 2nd July, followed by an office-based assessment on 23rd & 24th July. If achieved in full, UKAS accreditation will give external assurance of the quality of WMQRS' work.

### PLACES AVAILABLE: Good Practice Sharing Event, 25th September, 9.30am—1.00pm

#### Celebrating good practice from the Transfer from Acute Hospital and Intermediate Care reviews

The event will include displays and discussion of good practice, presentation of common themes from the review visits and panel discussion. Healthwatch and patient group representatives, clinical staff and service managers, Trust Boards, commissioners and WMQRS reviewers are all welcome.

To secure your place: email [tololupe.majebi@nhs.net](mailto:tololupe.majebi@nhs.net) with your name, job title and email address.

Venue: Birmingham Medical Institute, Harborne Road, Edgbaston, Birmingham

## Draft Quality Standards: Out for comment (within the next week)

### Problem Alcohol Use Pathway

Developed as part of the West Midlands Quality Review Service (WMQRS) work with South and Central Birmingham, and Sandwell and West Birmingham, the Problem Alcohol Use Pathway draft standards encompass treatment, care and secondary prevention across a wide range of health services including primary and secondary care, mental health services, ambulance services, school health services and sexual health services. Work on the standards has been overseen by a Steering Group with representatives from a range of local organisations.

**Don't miss your opportunity to comment:** Please send comments to [swb-tr.SWBH-GM-WMQRS@nhs.net](mailto:swb-tr.SWBH-GM-WMQRS@nhs.net) by **24th July**  
View a copy at [www.wmqrs.nhs.uk](http://www.wmqrs.nhs.uk).

### Care of Older People Living with Frailty: Assessment and Coordination of Care

Based on the findings of a series of formative review visits in 2014, a review of relevant literature, and the views of the Quality Standards Steering Group members, these draft standards are now out for regional consultation. The Steering Group has been keen to involve older people living with frailty and their families and carers in the development of the Standards. Two representatives are members of the Steering Group, an outline of the Standards was circulated through the Steering Group to interested groups and individuals and some Steering Group members facilitated discussion with older people living with frailty, families and carers in their local area.

**Don't miss your opportunity to comment:** Please send comments to [swb-tr.SWBH-GM-WMQRS@nhs.net](mailto:swb-tr.SWBH-GM-WMQRS@nhs.net) by **Friday 14th August**  
View a copy at [www.wmqrs.nhs.uk](http://www.wmqrs.nhs.uk).

**Care of Critically Ill & Critically Injured Children:** These Standards have been developed through collaboration between the Paediatric Intensive Care Society (PICS), a stakeholder Steering Group and WMQRS. They build on the previous PICS Standards for the Care of Critically Ill Children (2010) but have been updated to reflect more recent national guidance, in particular, *'High Dependency Care for Children - Time to Move On'* (RCPCH, 2014), *'Standards for Children and Young People in Emergency Care Settings'* (RCPCH, 2012) and *'Facing the Future'* (RCPCH, 2015). We have also taken the opportunity to add Standards for paediatric critical care Operational Delivery Networks and for commissioners which were not included in the 2010 edition.

**Don't miss your opportunity to comment:** Please send comments to [swb-tr.SWBH-GM-WMQRS@nhs.net](mailto:swb-tr.SWBH-GM-WMQRS@nhs.net) by **Tues 15th September**  
View a copy at [www.wmqrs.nhs.uk](http://www.wmqrs.nhs.uk).

## Finalised Quality Standards: Out Soon!

Three new sets of quality standards will be finalised soon, circulated to WMQRS lead contacts and published on the our website:

- ◇ **Outpatient Procedures**
- ◇ **Transition Between Services**
- ◇ **Clinical Governance**

## Book onto reviewer training

Wednesday 29 July (AM) Tuesday 22nd Sept (PM)

Thursday 29 October (AM) Wednesday 25th November (PM)

Thursday 17th December (PM)

Venue for all: City Hospital, Birmingham

AM sessions: 9.00am—12.30pm PM sessions: 1.00pm—4.30pm

For more information contact the WMQRS team on: [swb-tr.SWBH-GM-WMQRS@nhs.net](mailto:swb-tr.SWBH-GM-WMQRS@nhs.net) or 0121 507 2891

## Forthcoming Review Visits

If you have any queries in connection with your forthcoming review, please do not hesitate to contact us on 0121 507 2891

### Critically Ill & Critically Injured Children

- ◆ Sandwell & West Birmingham, 1st July 2015
- ◆ Wolverhampton, (Emergency Department) 14th July 2015

### Care of People with Chronic Pain

- ◆ South & Central Birmingham, 2nd July 2015

### Care of People with Learning Disabilities

- ◆ Hereford, 8th & 9th Sept 2015

### Community Mental Health Services

- ◆ Wolverhampton, 15th Sept 2015

### Towards Children and Young People's Emotional Health and Well-being

- ◆ Wolverhampton, 22nd (Sandwell services) & 23rd Sept 2015 (Wolverhampton services)

### Care of People with Dementia

- ◆ Dudley, 29th & 30th Sept 2015

### Neonatal Surgery Strategic Review

- ◆ South Central, 20th & 21st Oct 2015

### Theatres & Anaesthetics

- ◆ East Staffordshire, 18th Nov 2015