

WMQRS ACUTE MEDICINE AND LONG-TERM CONDITIONS

REVIEW – 12TH MARCH 2014

Scope agreed December 2013 by Programme Board (by email):

General internal medicine (acute)	2	
Medical specialties including cardiology, respiratory and diabetes	2	Care of people with long-term conditions (incl diabetes, COPD, heart failure, chronic neurological conditions)
Visiting Neurology	2	
Cardiac Rehabilitation	2	
Parkinson Disease Specialist	2	

Clarification:

1. Not included within the scope:
 - a. Stroke admissions
 - b. Admissions to Coronary Care Unit
 - c. Neuro-rehabilitation provided off-island
2. The Acute Medical Admissions review concentrates on the first 24 hours of admission and includes admission to the Medical Admissions Unit and to medical wards. These services will be reviewed using the WMQRS Quality Standards for Acute Medical and Surgical Units, V2, D4, 2013. The Standards apply to Acute Medical Units and also any ward accepting a significant number of general medical admissions. They do not apply to patients who are under the care of an appropriate specialty-specific team in an appropriate environment. The quality standards that are marked for 'Acute Surgical Units only' will not be reviewed on this occasion.
3. The care of people with diabetes, COPD, heart failure, chronic neurological conditions and multiple long-term conditions will be reviewed using the WMQRS Quality Standards for the Care of People with Long-Term Conditions (LTCs), V1.1, 2012. These standards cover the full patient pathway and are applicable to any patient with a long-term condition.
4. LTC Quality Standards (Qs) are structured in primary care / community and specialist long-term conditions (LTCs) services / acute hospital-wide and commissioning. The standards can either be used by topic (COPD, Diabetes etc.) or as a combined approach for all LTC which will then include

specific Qs for each of the LTC being reviewed. Given the nature of services on the Isle of Man, WMQRS would suggest a single long-term conditions services' self-assessment is the most appropriate approach.

5. Specialist LTC services can be hospital or community-based or both, but should provide care for all patients with that condition who need specialist support.
6. Community long-term conditions services: The Isle of Man does not have a community long-term conditions (LTC) service as described in the Qs. It has therefore been decided that the contribution of district nursing services to the care of people with long-term conditions will be discussed but not reviewed in detail. District nursing services will be reviewed at a later visit.
7. The contribution of primary care to the care of people with LTCs will be covered in outline but not detail of individual practices. The primary care long-term conditions Qs will be reviewed as the basis for this and the self-assessment will be coordinated by the lead GP on the Isle of Man Programme Board. A GP questionnaire will also be made available for use.
8. The review will include care by visiting neurologists. WMQRS suggests that there is a telephone conference with visiting neurologists to discuss their contribution to the care of people with chronic neurological conditions. This aspect of the review will include care by the Parkinson's Disease Specialist Nurse, acquired brain injury transfer of care process, care by specialist staff on Ward 20 and rehabilitation.
9. Cardiac rehabilitation will be reviewed as a separate topic using the English national standards. This part of the review will cover cardiac rehabilitation for all patients (acute MI and heart failure).
10. Pulmonary rehabilitation on the Isle of Man is integral to COPD service and so is covered by LTC Qs.
11. The main community services of relevance to this review are speech and language therapy and the work of the transfer of care coordinator. WMQRS understands that there are no other specific rehabilitation services for those with chronic neurological conditions and that specialist rehabilitation is undertaken in the UK. Reviewers would meet with AHP colleagues who care for those with long-term conditions in the community and in hospital.

Other useful information available in the Isle of Man Programme section on our website [West](#)

[Midlands Quality Review Service](#)

- Guide for Staff
- Guide for the public
- Acute Medical and Surgical Units Self-Assessment
- Long Term Conditions Self-Assessment