

WMQRS BULLETIN – AUGUST 2013

www.wmqrs.nhs.uk

NEW REPORTS AVAILABLE

Several reports which complete the 2012/13 work of the West Midlands Quality Review Service have recently been circulated widely. If you haven't seen a copy, all are now available on our website www.wmqrs.nhs.uk

- Care of Adults with Long-Term Conditions – West Midlands Overview Report
- Care of Children and Young People with Diabetes – West Midlands Overview Report
- Services for People with Chronic Neurological Conditions - Pathway Report
- WMQRS Annual Report 2012/13
- Long-term Conditions - Evaluation Report
- Adults with Haemoglobin Disorders - Evaluation Report

The Overview Reports summarise the findings of the review visits and make recommendations for providers and commissioners.

Two further reports will be available soon: An overview report for the 2012/13 programme of visits to services for adults with haemoglobin disorders, and a chronic neurological conditions pathway report which brings together all of the 2012/13 CNC visit reports.

2012/13: CARE OF ADULTS WITH LONG-TERM CONDITIONS CHILDREN & YOUNG PEOPLE WITH DIABETES

Visit reports now finalised

Reports of the all visits in the programme have now been finalised. All but South Staffordshire (East), Walsall, Wolverhampton and Worcestershire can be found in the Document Library at www.wmqrs.nhs.uk. The remaining four reports will be available on-line in September.

Good Practice Shared

Lots of good practice was identified during the 2012/13 long-term conditions and paediatric diabetes quality review visits and shared at two WMQRS Good Practice events in June 2013.

Over 190 delegates attended the two events and were able to tour a variety of good practice 'market stalls' from across the region. Dr Martin McShane, National Director for Improving Quality of Life for People with Long-Term Conditions attended the Long-Term Conditions event and was impressed with the work achieved by local health economies and WMQRS. Dr Andrew Spencer, Clinical Director, Children's Strategic Clinical Network West Midlands and Dr Fiona Campbell, National Clinical Lead, Paediatric Diabetes Networks attended the Paediatric Diabetes event.

Examples of the good practice shared at both days are available in the Document Library at www.wmqrs.nhs.uk. Simply type 'Good Practice' into the Keyword Search bar or select 'Good Practice' from the documents drop down.

Thank-you!

WMQRS would like to thank everyone involved in the review programmes. Without the time and expertise of reviewers, lead contacts and teams within organisations being reviewed, and Steering Group members, these reviews would not have happened. Thank you for your support.

STANDARDS UPDATE

Critically Ill/Injured Children: Version 4 of the Standards for the Care of Critically Ill & Critically Injured Children is now available at www.wmqrs.nhs.uk along with a self-assessment form for those Trusts being reviewed.

Children on Long-Term Ventilation: Version 1 of the Standards for Services Providing Long-Term Ventilation for Children and Young Adults is now available on our website.

We are still working on Quality Standards for Theatre & Anaesthetic Services and Imaging Services, and on updated Critical Care and Urgent Care Standards

2013/14 REVIEW PROGRAMME

CCGs and providers are determining priority areas for collaborative work with WMQRS. 21 pathways have been identified so far, including many new areas for example:- Acquired Brain Injury, Community Hospitals, Discharge, Frail Elderly, Maternity, Ophthalmology, Pre and Post Surgery, Speech and Language Therapy. The 2013/14 review programme is proving slow to get agreed, however, and WMQRS is worried that this will impact on its ability to deliver – we can't do all the reviews in quarter 4.

OTHER PROGRAMMES

Adults with Haemoglobin Disorders	This national review programme has now been completed. Visits to 29 hospitals took place between March 2012 and April 2013. An overview report and evaluation report are available on www.wmqrs.nhs.uk along with the majority of the visit reports. Those recently finalised will be available soon.
Adults and Children with Haemoglobin Disorders	The UK Forum on Haemoglobin Disorders has approached WMQRS about the possibility of undertaking a programme of joint reviews of services for adults and children services with haemoglobin disorders. This would be a rolling programme over, probably, three years and starting with review of the Quality Standards.
Mental Health, Health Services for People with Learning Disabilities and Dementia Services	Some health economies, especially those which did not participate in 2011 reviews, are interested in including some aspect in their 2013/14 reviews.
Commissioned Review - Guernsey	WMQRS has been approached by Guernsey Health and Social Services to undertake a peer review visit to look at compliance with the West Midlands Standards for Services for People with Progressive and Advanced Chronic Kidney Disease and identify related issues. The review will take place in August.
Commissioned Review – Isle of Man	WMQRS has submitted a proposal for undertaking an ongoing programme of quality assurance for the Isle of Man health services. This work would involve an integrated programme of reviews across a whole health economy, the learning from which may be helpful to NHS organisations in the West Midlands.

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