



Services for complex disability

West Midlands rehabilitation
Centre and In-patient unit at
Moseley Hall hospital

WMQRS Best Practice event June 2013



Complex rehabilitation for the West Midlands

- West Midlands rehabilitation services are part of Birmingham Community healthcare
- Comprehensive services to provide long term support people living with long term conditions, musculo-skeletal and neurological
- Both In-patient (MHH) and OP services (WMRC).
- Delivered by consultants in rehabilitation medicine and highly trained and motivated teams.

Remit of service

- We are a recognised training facility for medical, engineering and therapy staff
- Close links with local Universities and actively involved in the field of rehabilitation with partner organisations



Our Catchment area

- Our services are region wide 5.5 million
- Birmingham Population of approx 1 million
- 60,000 contacts per year.



Range of services

Services are delivered in 3 **Clinical Business Units, 2 OP at WMRC and 1 In-Patient**

- *Out Patient service*
- SCOPE- Specialist clinics, Orthotics, prosthetics and electronic equip (ITB, FES)
- Assistive technology CBU- Posture and Mobility, Birmingham wheelchairs , Gait lab, ATSS, EAT and support services
- *In-patient service* at MHH

Range of OP services

Specialist OP Clinics-Spasticity, Brain injury, NT spinal injury, MS, Neuro-muscular, vocational rehab, ITB,

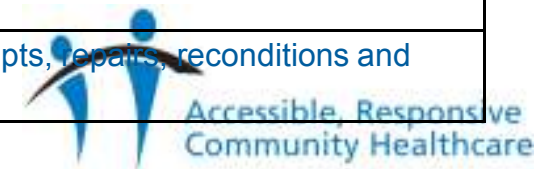
- **Specialist Amputee and orthotic services**, including Lycra
- **Gait Lab**
- **BNRT**- specialist community rehab for Birmingham.

Assistive Technology Clinical Business Unit



These equipment based services provide a one stop for patients with long term conditions:

Access to Communication & Technology	An outpatient and domiciliary service providing assessment, advice and provision of environmental, communication, electronic devices .
Posture & Mobility	A regional hub & spoke assessment service which focuses on the assessment and provision of mobility equipment.
Birmingham Wheelchair Service	City wide wheelchair service providing simple and complex wheelchairs and seating.
Assistive Technology Support Service	A engineering based facility which manufactures, adapts, repairs, reconditions and manages the medical devices equipment.



In-Patient services



In-Patient services

- Level 1 unit
- 32 beds for complex neurology
- Strong links with MTC (UHB)
- 10 beds dedicated to trauma rehabilitation
- Linked to the OP services, BISC, BNRT and Moor green (vocational rehab) and community rehab services

Range of services

- OP, DV, outreach clinics and telephone review
- Liaison with GP's, community teams, SS, acute trusts.
- Patients are reviewed according to clinical need and many remain with us for life
- Can issue a limited amount of equipment.
- Patient information and carer support

Our Values



Our values within the Specialist Rehabilitation will help us:

- ❖ Understand our communities.
- ❖ Review local delivery plans.
- ❖ Listen and respond to users and carers.
- ❖ Understand the impact of other healthcare services upon our services.
- ❖ Facilitate delivery of high quality care and health improvement .
- ❖ Build on progress already in place for truly patient centred services.

Accessible

We will provide a range of services that reach out into the community and meet individual need where everyone counts; celebrating diversity and valuing difference.

Quality

We will provide safe, effective personalised care to the highest standard, providing information to support service users and their carers to make informed choices.

Ethical

Promoting a culture of dignity and respect, we will make morally sound, fair and honest decisions and be openly accountable. We will commit to investing wisely whilst being socially and environmentally responsible.

Commitment

Through our actions and commitment, we will strive to make a positive difference to peoples' lives. We will value our staff, their commitment and the contributions they make.

Caring

We will deliver our services with respect, compassion and understanding where people are valued and we will act in their best inter-flexible appointment times.

Responsive

We will listen and work with our service users and partners to meet needs and improve health and wellbeing. We will encourage innovation and excellence celebrating success and learn from experience.



How to contact us

- A comprehensive list of rehabilitation services is available on the web site;
<http://bhamcommunity.nhs.uk>
- Referrals can come through our NHS net account
Referrals.Specialistrehabilitation@nhs.net or
- There is a referral form which can be faxed in to the service

Safe haven Fax 0121 4713690

Phone 0121 4663000

