

Integrated working in Cannock Chase

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The Context; challenges or opportunities?

- Lots of new partner providers
- Environment of competition
- Internal management of change
- Disinvestment in Trust mental health services with re-provision with 3rd sector providers

Creating a culture of partnership

- Conveying at every opportunity the messages:
 - All “players” have the same aim and focus, which is supporting the person with difficulties on their journey of recovery
 - The CMHT is only one player with a specific role in the persons journey and all the other players are vital in creating a comprehensive team.
 - In the role of gatekeeper it is unacceptable not to fully utilise all the support available to the person, including agencies that were competitors but are now partners.

Creating a culture of partnership

- Words into action
 - Convening regular meetings to get to know one another: what part do we all play and what do we need from each other?
 - Agreeing pathways between us and reviewing how they are working
 - Promoting ourselves as a whole – leaflet outlining all the services
 - A physical presence together – creating a resource room within the CMHT base with “surgeries” held by partners.